Welcome to Monash

At Monash University we are committed to promoting security awareness and providing strong security support services within our University community.

When you join Monash University it can be a very busy and exciting time. Whilst your focus is on studies and settling into the university environment it can be easy to overlook other information about some of the support services the university provides to promote safety and security on your campus.

No matter what time of day it is or where you are, your personal security and safety is paramount. Our Monash campus communities are quite safe, but don’t wait for something to happen before considering what you might do.

Do you know what security services Monash University provides?

This short DVD will give you some general information about the important security and safety services provided to students and staff at Monash campuses.

Please take a few minutes to watch and take note.

If you have any questions we would encourage you to talk with our campus security staff. Alternatively check out the information about our services on the university’s security WebPages.

Security Office

On each Monash Campus you will find a Security Office at which security staff are On Duty and available 24 hours a day 7 days a week. For contact and location details for all Monash campus Security Offices are on the University’s Security WebPages. Drop by and familiarise yourself with our Campuses Security Office location.

Contacting Security

In an emergency to contact Campus Security on all campuses the number to call is 9905 3333. It’s a good idea to save these numbers into your mobile phone or write them down.

If you are using an internal Monash University phone to make an emergency call on any Monash campus then you only need to dial 333.

To make a general inquiry to any of the campus security offices go to the University Security Webpage and select your campus to find the general inquiry number.

Again, save these important numbers into your mobile phone and remember Monash Security can be contacted on any of our campuses 24 hours a day 7 days a week.
Emergency Help Points

Another way to contact campus security in an emergency is via a Security Emergency Help Point.

Campus Emergency Help Points, Security Phones and Intercoms are all clearly signed.

In the event of an emergency press the button on a Help Point or Intercom, or pick up one of the emergency phones and you will be quickly connected to the on duty campus security staff who will answer your emergency call and respond.

If you would like to know more about the locations of Help Points, Emergency Phones and Intercoms check out the Security Webpage or talk to your local campus security staff.

Reporting to Security

An important part of keeping any community safe is communication. Whether you are a student, staff member or a visitor to any Monash facility, if you see something suspicious, are concerned about your own or someone else’s safety, become the victim of a crime, or would just like some security advice, the University Security Services are available around the clock to assist.

Monash University has a team of skilled and experienced security management professionals who can respond, investigate, and provide advice and assistance to Monash students and staff.

To report an Incident, simply call or visit your local campus security office.

To talk with one of the university’s security management team or seek some specialist advice, go to the University Security Webpage where you will find their contact details.

Security Escort Service

A Campus Security escort service is available 24 hours a day, 7 days a week at all Monash campuses.

If Monash students or staff are concerned about their safety or would feel a little more comfortable having someone else walk with them this can be arranged by simply calling your campus security office.

Security staff are available to escort students and staff to and from their vehicles, between campus buildings, to and from on campus student accommodation or anywhere within the campus perimeter.

Bus Services

Security bus services for Clayton and Caulfield Campuses are in service between 5:30pm and 12:30am Monday to Friday. The bus is free to current Monash University students and staff, and
services passengers at designated stops approximately every 30 minutes. The security bus route and bus stops are included on the campus map.

A Monash Shuttle Bus service is also available between Clayton and Berwick, Clayton and Caulfield and Clayton and Peninsula campuses, as well as between Frankston Railway station and the Peninsula campus.

All shuttle bus services are free to current Monash University students and staff and run Monday to Friday during the academic year.

All passengers for the Intercampus shuttle bus and Security Bus must travel with and produce a valid Monash University student or staff card. Presentation of this card is a condition of travelling on the shuttle bus services.

To check Intercampus bus timetables please go to the Facilities and Services website under travel and parking view Inter Campus shuttle bus.

**Student ID Cards**

The university’s campuses and resources are provided primarily for current university students and staff. To help ensure safety and security of our Monash community, students are required to carry their Monash University Student Identification Cards at all times. You may be asked to produce your student identification at any time by campus security or authorised University Officers. If you are requested to produce your student identification then the university’s rules require that you must do so.

University identification cards are also used to access card readers to allow entry to various facilities by authorised students and staff. For example Computer Labs and study areas.

Remember never lend your student card to another person and report any lost or stolen student card to security as soon as possible.

**Electronic equipment**

Monash University combines the latest security technology including cameras, electronic access control, intruder and duress alarms across all campuses.

Video surveillance cameras help to prevent crime and investigate incidents.

The security network is monitored continuously and any suspicious events, alarms or security breaches are responded to promptly by campus security staff.
Safer Community Unit

Another service which is available to assist you if you have any concerns about your safety is the Safer Community Unit.

You can contact the Safer Community Unit by phoning on 9905-1599 or email safercommunity@monash.edu. They are available during business hours to ask for advice and assistance for a range of issues.

For example you may feel threatened by someone else's behaviour toward you, you might be receiving unwelcome texts, emails, calls or other approaches from someone.

Additionally, you might be worried about a friend who is at risk of hurting themselves or someone else.

The Safer Community staff have a lot of experience in assisting with a broad range of situations, so do not hesitate to ask for their advice if you are worried about your own safety or concerned about the welfare of someone else.

Monash Security Website

Your safety and security is important and there is a lot to know about what security services Monash provides.

So take a few minutes to visit the University WebPages. If you have any questions about security or concerns, contact or call your local campus security office.